

# NATIONAL BUSINESS REVIEW

## Red tape cuts NZ out of \$20m investment

by Rae Mazengarb

The prospect of dealing with officials from 11 separate government agencies to establish operations here has ruled out New Zealand as a location option for an international corporation seeking an investment of up to \$20 million in the South Pacific.

Instead, it will set up its manufacturing plant in Australia. The corporation was further deterred by what it considered a "naive" attitude to foreign investment.

New Zealand has been ruled out, too, from a proposal by the corporation to establish a Pacific region management office. It had appeared politically, climatically and environmentally an attractive location, but Government policies were considered a "gross discouragement" to potential investors.

The managing director of the corporation's New Zealand subsidiary wrote to NBR to point out that New Zealand had appeared ideal for the establishment of a manufacturing plant to supply the Pacific region with the corporation's commodity.

But when the company sought to ascertain the extent of Government interest in the proposal and determine what support it might be given, it received what looked to be a negative response. And the morass of bureaucratic involvement brought a halt to further investigation in this country.

The company is the world's dominant manufacturer of a product used extensively by the steel, foundry and abrasive industries.

It was aware of a potential variance developing between demand and supply of this commodity in the west-south Pacific region, and decided it should locate a manufacturing plant in the region.

All the raw materials for the

product were freely and abundantly available in both New Zealand and Australia, said the New Zealand subsidiary's managing director. Thus the feasibility of both countries as possible locations had to be studied.

The operation appeared to fit New Zealand development criteria. Raw materials were indigenous and their use posed no ecological problems, the industry would be in a depressed region, it would employ more than 100 men, the capital would be of American origin and at least 99 per cent of production would be exported at comparable world prices.

Electricity was required, but the corporation did not consider the amount significant in power-planning terms. Government investment was welcomed.

To determine the degree of Government interest and support, the company first approached a senior member of Government.

At this initial meeting, interest in the project appeared high, but the company was cautioned it must be patient in dealing with the bureaucracy.

The company was advised to keep as much of the negotiation on a personal basis and as much out of the hands of departments as possible.

But at the next meeting, attended by officials from several departments, company representatives were told that they would be required to deal separately and individually with 11 departments or authorities.

After the meeting, a Department of Trade and Industry official wrote to the company setting out in detail the information required from it prior to "granting your company permission to establish this industry".

The company reacted: "We are not seeking 'permission' to establish this industry; we are endeavouring to determine the

degree of your Government's 'support' and 'interest' and some indication of what assistance may be offered us if we were to bring this industry to your country."

"We are not prepared to conduct a detailed on-site feasibility study which virtually wants to know how much petty cash we will have in five years' time, prior to finding out whether your Government is even interested."

From the company's viewpoint, the Government had been approached with a proposal which it felt would benefit New Zealand. Before carrying out further costly work, the company wanted only some expression of the cooperation and interest which could be expected from Government.

Instead, the company received a reaction "based on the posture that New Zealand had something our corporation wanted and that the Department therefora was in a position to set conditions prior to granting 'permission'."

The managing director of the New Zealand subsidiary pointed out that to establish such an industry in this country meant dealing with an awesome number of bureaucrats. But as an encouragement to foreign investors, the Malaysian Government has established a single Governmental authority to resolve all Government-interest problems for potential investors.

The company suspended its investigation in New Zealand and headed for Australia. The reception there was one of keenness to attract such an investment.

On first approach, the State Government concerned expressed its support for the project and immediately stated that, subject to verification that the proposal was worthwhile in the State, it would provide free land (on a peppercorn lease basis) and would negotiate a long-term power contract direct with the State Power Authority. And it indicated it could be interested in contributing up to 50 per cent of the share capital through a State-owned subsidiary.

Already feasibility studies are being carried out on-site, and the corporation says it is not prepared to consider that a New Zealand option even exists.

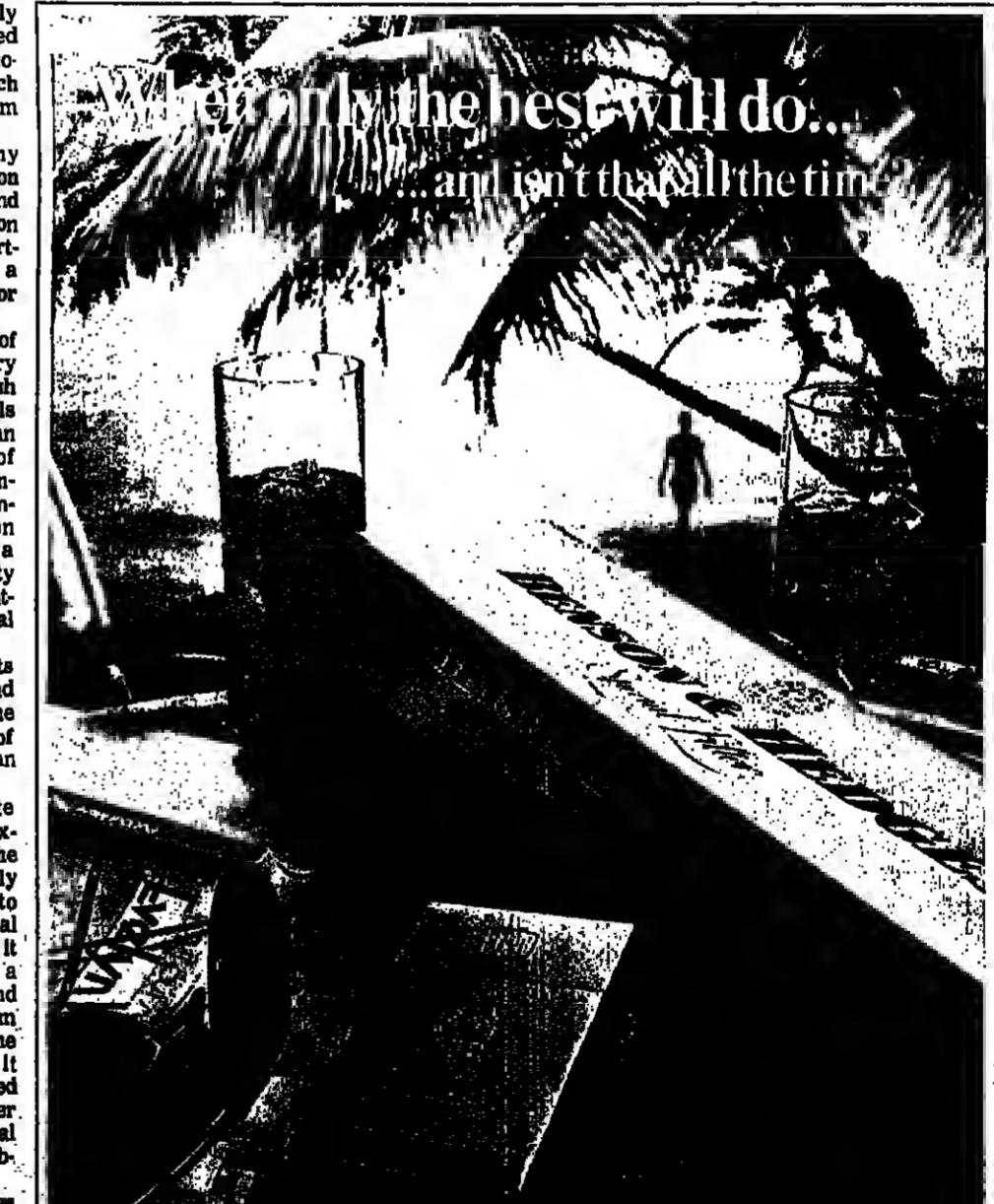
New Zealand was ruled out of the second proposal—to establish a Pacific region management office to act for the corporation.

It was initially considered that New Zealand had good

### Inside

FOR National, a leadership question marks and traditional support underlines amid real economic problems; for Labour, a deputy leadership race and voter loyalty doubts; for Social Credit, the riddle of how to turn a flash-in-the-pan into a growing conflagration. Colin James predicts a very interesting year — Page 2.

ECONOMIC activity did not stop during the holidays, rather news about the economy made way for news on UFOs, cricket and other Christmas New Year preoccupations. Our Economics Correspondent details both the good news and the bad — Page 7.



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## Montana moves out of retailing

PROJECT to approval of the Liquor Licensing Control Commission, Montana Wines will sell its 27 retail outlets in L D Nathan, Ballins and Quill Morris Ltd.

The sale price for the 27 Weinellers will be about \$750,000.

Montana's chief executive, G. Starmont, said the sale signalled a redefinition of Montana's objectives.

"We are wine growers, not sellers. Owning retail outlets put us in competition with our own customers," he said. Nathans and Ballins will buy

50 per cent of the Weinellers located in the Northern half of the North Island. Nathans and Ballins (already involved in a joint liquor retailing venture) and Allied Liquor Merchants will form another joint company to operate the 12 Weinellers in the Auckland region.

Christchurch-based Quill Morris will take over the southern group of Weinellers.

Some wine sources welcome the move by Nathans and Ballins as a streamlining of the distribution system — one that will cut handling and transport costs.

Nathans and Ballins will buy



# Why 1979 shapes up as an interesting year

by Colin James

TOWARDS the end of last year a high party official — it does not matter which party — prophesied to me a very interesting year ahead. I agree.

Take the Labour Party first. The leader and deputy leader are required by party rules to put their jobs on the line early next year.

Bill Rowling is safe (for the moment, anyway). But there is a general, though not unanimous, feeling in the caucus that Bob Tizard will be working class voter.

Nine months ago some Auckland MP's came close to mounting a coup in David Lange's favour. They were convinced they would get a big majority to dump Tizard, but puffed back when they could not get agreement on Lange.

That experience has ensured that this year will be a long campaign for the job.

Lange starts a favourite. He was the only Labour MP bar Rowling to be chosen as the person most preferred as

Primo Minister by more than 1 per cent of the 1000 respondents to the post-election survey on December 2 by the Heylen Research Centre for the Auckland Star, TV One and National Business Review. He scored 7 per cent, second highest — behind Brian Talboys — of the non-leaders.

He showed also that he can bridge the gap between his own middle class professional background and Labour's working class voters.

Bruce Lange has his doubles — both as to staying power and as to the degree of his commitment to the party cause. Others, therefore, claim attention as rivals.

Time has slipped away from Arthur Faulkner, who now looks bound for obscurity (and retirement?) with his overdue departure from the presidency in May, which in itself poses a formidable question for the party.

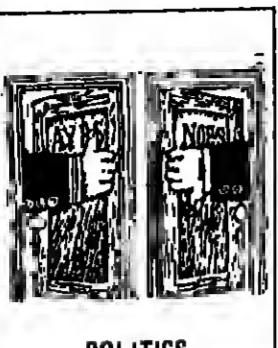
An increasing number of party activists are coming to believe that the national office must be upgraded to match in efficiency and tactical skill the Chapman-Leay team at the

National Party, though the names being tossed around so far give little hope of that being achieved.

If Labour is to hold together the largely anti-Muldoon membership it built up from 1976 to 1978, it will need inspiring and inspired top executives who are prepared to dedicate themselves to the organisation, however much less glamorous that role may appear than the parliamentary benches.

The lesson is to be learnt from George Chapman, who must be counted among the half-dozen most influential political men in the country. Indeed, it is Chapman — perhaps in tandem with Bruce Lange — to whom, in the current absence of cohesive caucus strength, is likely to fall the awesome responsibility of deciding whether Robert Muldoon should lead the party in 1981.

The lessons of 1957 and 1972 will dictate that a leadership change, if there is to be one, must occur some time in 1980.



POLITICS



ARTHUR FAULKNER



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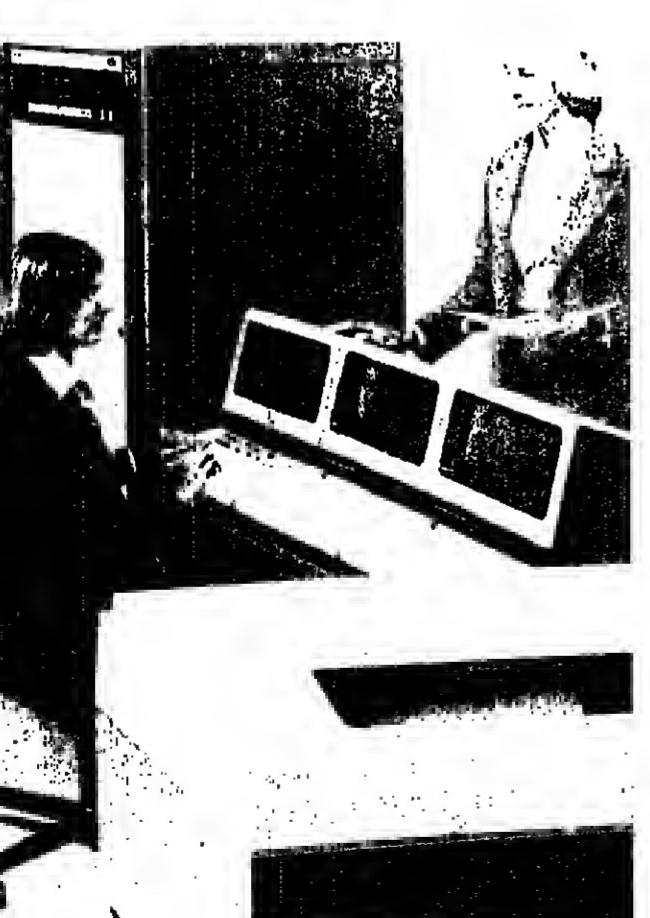
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Economics Correspondent

THE Organisation for Economic Co-operation and Development's report on the New Zealand economy last week presented a view so different from that given by the Prime Minister a few days earlier that it looked like they were talking about different economies.

According to the OECD, since 1974 a series of unsustainably large balance-of-payments deficits has shifted the main emphasis of policy towards the problem of how to restore external balance to provide the conditions under which stable growth can be restored. New Zealand's adjustment problem may well be larger than for any other OECD country — and it could get worse.

The Heylen data need much more analysis before firm conclusions can be drawn from them. In the meantime, the raise a tantalizing poster for Social Credit.

Studies of Canadian federal and provincial elections by Professor Maurice Pinard, a McGill University, indicate that third parties succeed when one major party is dominant and the major opposition party is or becomes weak, in a period of "strain". Social Credit has never succeeded in Pinard's terms in New Zealand — never having got more than 20 percent of the vote. And, though National he at times (1966 and 1972, for example) pre-election looks like a "natural party of government", Labour has never been electorally weak in the Plaid's sense of getting less than one-third of the votes.

But, Muldoon seems to be worried only about the way the economy looks on the surface. Even if the balance-of-payments position does improve temporarily because of Maui, the structure of the New Zealand economy is such that we will still have to face the

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Visa card to be computerised

by Stephen Bell

THE Bank of New Zealand has begun gearing up for electronic funds transfer on the basis of the Visa card.

The first few computer terminals designed to read the card's magnetic stripe code are already under test in the bank's Wellington head office.

But development has been delayed by troubles in encoding the stripe with the customer's account number.

About 80 per cent of the initial batch of Visa cards went out without a code in the magnetic stripe, and will not be usable in the terminals.

At around the \$600 mark, the terminals are probably too expensive to interest any but the largest retailers. This part of the plan is not seen as coming to fruition until about 1985, said Clark, "but the bank is trying to position for it".

The magnetic stripe encoding difficulties had contributed to a delay in implementing the teller terminal stage of the development, Clark acknowledged.

Originally, the bank had intended to make the first teller terminals operational in February.

The stripes are encoded by the machine which ambuses the customer's name on the card.

Difficulties arose from a variety of factors, including dirt on the cards, poor "laying down" of the stripe with small holes in the magnetic material and "technical problems with the machinery".

Encoding of new Visa cards is proceeding satisfactorily,

but the machinery, supplied by American company Jacquet,

has had to be slowed down.

The production rate of cards has been "perhaps halved", Clark said.

Delays have also been experienced in development of programs to process terminal transactions.

No attempt will be made to

recall the unnumbered cards.

By the time the terminal

comes into full operation, said Clark, most of

the initial batch of cards will

be due for renewal anyway.

The above figure is based

on 10% a compound which

cannot be guaranteed but

which is typical of MFL

superannuation.

29/9

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substantive discussion of the devaluation issue by taking a sceptical view of those observers who forecast a rapid deterioration in our balance of payments from the middle of this year.

## EDITORIAL

"GIVEN the potential for misuse of the import licensing system, its administration is remarkably free of corruption and instances of attempts to apply improper pressure to departmental officers are rare," the Chief Ombudsman said in his report into the granting of import licences to former Thruco Mill Ray La Varis. "There is no such evidence that any such efforts have succeeded."

But the report acknowledged that these comments might have to be qualified. After the Chief Ombudsman had completed his inquiry and prepared his report, the department had drawn his attention to apparent irregularities unrelated to La Varis' company. Thus there were signs that some import licences "may have been issued or transferred without proper authority".

Trade and Industry Department investigations since then have uncovered a situation considered too serious to be dealt with by internal discipline. Now it is in the hands of the police.

All this gave rise last week to the disclosure by the Sunday Times that the police were investigating "large-scale corruption" within the department. The extent of this "corruption" remains to be seen (a police official has said "it does not involve more than one person"), but the CIB inquiries reportedly are expected to take at least another month, and the alleged corruption is undoubtedly concerned with import licensing.

Essentially, the Ombudsman found that, in the La Varis case, departmental officers did not observe normal routines and made "a serious error of judgment". The police investigations which are now being pursued may result in a more serious outcome — the criminal prosecution of a civil servant (or former civil servant). If so, nobody should take my strong objection from the rooting out of one corrupt official. However, rather, must be directed at reforming a system of import control which this newspaper has consistently argued is susceptible to abuse, or to the suspicion of abuse, because it is administered in secret.

Further, the granting of an import licence is the granting of a commercial privilege, and the arbitrary nature of the decision-making process encourages rule of men, not the rule of law, because there are no clear rules on who can and who is not eligible for an import licence. The Chief Ombudsman said officers — especially in head office — were continually required to consider matters for which there might be no precedent and which did not fall within the general guidelines, because of changing circumstances. The guidelines were complex and officers to a large extent were thrust back on their own good judgment in deciding how to apply them.

Later last week more fundamental aspects of import licensing were questioned. The OECD recommended devaluation of the New Zealand dollar, but said devaluation alone would not be enough; among other proposals, it argued for the abolition of import licensing to constrain domestic prices, and so keep them more in line with world prices.

Thus the removal of "quantitative import controls" was called for to expose New Zealand manufacturers to competition from the outside — although "New Zealand industry would still be sheltered by a tariff which has recently been revised so as to be capable, in itself, of providing an effective instrument of protection for the existing structure of New Zealand industry".

Irrespective of a devaluation, the Government should consider the OECD's advice and look not to reforming the import licensing system, but to determining if we shouldn't scrap it instead.

Bob Edlin.

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## Korea: keeping up with the Japanese

KOREA belies its description, "The Land of the Morning Calm", as the country tries to emulate Japan's economic power.

But in line it may be overtaken by the same social problems as Japan's, says Spencer Adams of London's Financial Times in this report from Seoul, Korea.

From the wide range of consumer goods in the stores, mainly of Korean origin, and the impressive public transport system (even if taxis are difficult to obtain), the capital is perpetually covered by a haze of dust, as new office blocks and hotels move upwards day and night.

A Japanese airline pilot's strike — unheard of in the past — the difficulties before Nervita Airport was finally opened, and continuing wage demands, all reflect the problems of an advanced society. By contrast, arrival at Kimpo Airport in Seoul is more relaxed. Though Government officials will apologise for its inadequacies, it seems more organised than Haneda and more able to cope with vast numbers of Japanese tourists than Taipei, even though it is scheduled for expansion.

President Park Chung Hee's re-election for a further six-year term was a foregone conclusion, but his economic success of the past few years with Korea becoming one of the most successful sun-oil producing countries in the Third World, and its economy transformed in the last 15 years from one of subsistence agriculture to a major industrial force, has provided a buffer against major political opposition and the stronger civil rights movement.

Last year proved no exception; Korea exported \$10 billion-worth of goods, and its Gross National Product grew in real terms by 10.3 per cent. Present forecasts for this year are that exports will reach \$12.7 billion, and the GNP will show growth of around 12 per cent.

The Hyundai motor works is something of a showpiece — it received 4000 visitors last year and expects 15,000 by the end of 1978 — but its results speak for themselves. The company exported 1200 of its popular "Pony" family saloons in 1976, and 10,000 last year to some 30 countries in the Middle East, South America and Africa. This year, the target is 25,000; for 1979, a staggering 100,000.

He will feel the speed with which the economy is moving

There is a real desire for

Editor: Bob Edlin. Editorial: Judy Nalder (Production Editor), Rae Mazengarb, Colin James, Belinda Gillespie. Advertising Manager: Paul A. C. S. Loh, P.O. Box 9344, Telephones 738-876, 859-018, Wellington.

MIRACLE man Muldoon's wizardry in dealing with the country's economy might well lead to the popular belief our Prime Minister has been blessed with divine powers. But a statement by the Right Honourable Rob last week lends credence to our suspicion that at least some of his miracles have been the result of his slight of mouth.

Answering Labour leader Bill Rowling's criticisms of the Government's borrowing stratagems, Muldoon's counter-thrust included these spellbinding words:

"It is good economic sense to borrow near the peak of a strong currency, as these currencies usually have relatively low interest rates.

"Then, even in the unlikely event of the Swiss franc doubling against the New Zealand dollar over the life of New Zealand's latest loan, for example, the arranged interest rate of 3.5 per cent would become an effective rate of 7 per cent — a rate which is still superior to those arranged by the last Labour Government."

No doubt many people were satisfied that these words amounted to a succinctly convincing put-down for Bill Rowling and an effective justification of the Government's borrowing policies.

But hold on a minute. Repaying borrowed money isn't just a matter of looking after the interest rates. There's the small matter of the capital repayment too — and it won't be a small matter in the unlikely event of the Swiss franc doubling against the New Zealand dollar over the life of New Zealand's latest

loan, or even in the more likely event of its merely making much smaller gains against the New Zealand dollar.

NBR reporter Warren Berryman has picked up another journalism award.

New Zealand's top prize for investigative journalism was won by Berryman for two of a series of articles. One was a report on the unauthorised use of trust funds by a solicitor who was subsequently struck off; the other an article on the activities of a nominee investment company.

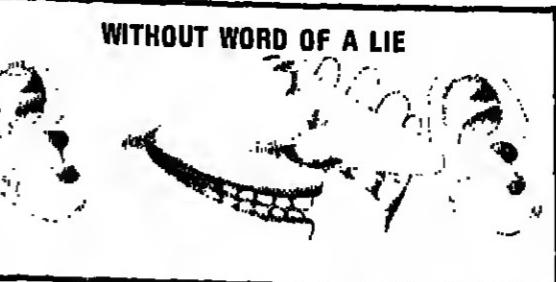
Only trouble is that his business operations are centred well over 150km from the capital city — and that fact, in this regulation-ridden country, brings the legality of his enterprise into question. Still, by the time anyone gets round to probing him, it could be that the savings he has achieved by doing his own transporting will take care of the fine...

Last month, Berryman won second place in the CBA Bank award for economic journalism.

THE Railways Department has been damaging its revenue-earning capacity as well as the goods it carries.

A country-town businessman took one of his staff to the back of his shop the other day to show the condition in which much of a consignment of goods had arrived. In a word, the condition was smashed.

And it wasn't the first time, the businessman lamented. Maybe it's because the goods he brings in are of the alcoholic variety...



medal in the pentathlon at the 1960 Olympics, leaving Britain's Mary Rand (who won the gold four years later at Tokyo) with the silver?

If we must hark back to the days of the past, couldn't we at least be bored by stories about New Zealand athletes?

cent in October). The rest did not know.

Even National voters in 1976 who intended to vote National again were not too enthusiastic about his chances — those thinking he would reach the Cabinet ranging between 28 per cent and 43 per cent.

AN enterprising branch office man suspected that many of the memos he was writing were not being given proper consideration back at head office. Indeed, his thoughts were even darker — the memos weren't even being read.

He decided to test the efficiency of the company's internal communications by slipping into a batch of memos one which offered the boss "a pleasant surprise" if he had read that far:

"Send this note back and I will send you from my bank account one crisp dollar..."

The branch man considered himself well spent when he learned that the boss did read the memo — at least, on this occasion.

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## Christmas holidays didn't halt economy

Economics Correspondent

NEWS about UFOs, cricket, horse racing, climbing accidents and road accidents dominated the columns of newspapers and the airtime of radio and television during the Christmas holidays. If there were visitors from outer space travelling in those UFOs, they would have found little information about the economy to report back.

But economic activity did not stop during the holidays. Rather, news about the economy simply went almost unreported.

So now that people are returning to work, let's catch up on both the good news and the bad.

In December, unemployment rose over the 50,000 mark. The combined total of registered unemployed and people on special work schemes was 52,750 on December 15. Of these, 23,144 were registered as unemployed and were not able to find work before Christmas. The rest, including large numbers of students, were on special work.

Good news for the farming sector is that beef exports to the United States are likely to give New Zealand a \$150 million boost in foreign exchange earnings this year. This increase is unlikely without a corresponding rise in beef volumes exported because United States beef prices are climbing.

The Meat Board expects

beef sales to the United States will pass the \$400 million mark.

Bad news released about the farming sector during the holidays was that farmers' incomes were believed to have fallen 37 per cent last year.

Provisional statistics from the Meat and Wool Boards' Economic Service show farmers' net incomes for the period average \$13,500 in 1978, compared with an average income of \$21,371 in the previous year.

But the bad news is that the internal deficit cannot be entirely financed through the private sector in New Zealand

and that the Government has had to borrow overseas as well.

By January 12, the Government had arranged loans of \$350 million since the election. These included loans totalling \$150 million borrowed in German marks and \$180 million borrowed in Swiss francs.

While the interest rates on these loans are about 6 per cent and 3½ per cent respectively, the repayments could become higher than expected if the mark and franc continue to appreciate against the New Zealand dollar.

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## Call for Broker collapse protection

Melbourne Correspondent

THE Corporation of Insurance Brokers of Australia has launched a fresh attack on the Australian Government for its continued failure to protect the public against the collapse of insurance brokers.

The CIBA's national president, Frank Laird, said successive Australian Governments bore a major share of responsibility for the losses sustained by the Melbourne broking company, Cyril Stanley Pty Ltd, which early in December went into liquidation owing creditors an estimated \$41.09 million.

Laird claimed that the appointment of liquidators to the company would have been most unlikely had the CIBA's calls for broker regulation been heeded.

The CIBA has been urging legislative control of brokers by the Australian Federal Government since 1968.

Laird said that repeated warnings by the CIBA and other broker organisations had been ignored.

He said: "Regular and thorough financial auditing would have prevented the accumulation of large deficits, and restrictions on the types of investment open to insurance brokers would have compelled temporarily surplus funds to be invested in approved securities."

The corporation also criticised underwriters whose credit policies allowed brokers to incur large debts.

Laird said it was significant that the largest debt was owed to a State insurance office which is insulated to some extent from the constraints of normal

commercial discipline.

Cyril Stanley acted as agent for the State Government Insurance Office of Victoria, and is reported to owe it almost \$450,000.

The company's failure has focused attention on the question of what insurance brokers in Australia can do with premiums received from clients before passing them on to the insurance company.

This matter is the subject of a special study being undertaken by the Australian Law Reform Commission.

While the CIBA's proposals are seen by some insurance brokers as drastic and unwarranted, the Stanley collapse clearly vindicates the persistence with which the group has lobbied the Australian Government for legislative control of insurance brokers.



## Shaw business: Hollywood, Hong Kong-style

Tokyo Correspondent

HIGH in the hills overlooking Hong Kong's Clearwater Bay there are 46 acres known as Shaw's movie town.

The legendary Run Run Shaw CBE began a chain of theatres in the 1920s with his brother, things didn't get moving until 1959, when the Shaw brothers set up their Hong Kong Hollywood. The company logo was virtually identical to Warner Brothers, and chauffeur-driven starlets were eagerly spoilt by the local press. The only thing missing was the unrestrained spending of the bygone big American studios. The Shaw brothers specialised in quickies — four weeks in the making — with budgets so low they almost have to get the film processed at the chemists.

They make around 40 shows a year, and many centre around so-called Kung fu — as unrecognisable to the purists as the chow mein at the Te Puke teahouse. The action's the thing — in fact the stars don't usually bother to talk during the filming. Someone else does the voice later. The Shaws have also dabbled in "sex comedies", and whether the arts are martial or marital, they've managed to make an impact on the international film market by keeping a close watch on national tastes. One cinematic masterpiece which left home as "The Sexy Killer", during its world circuit became "The Driv Connection", and later "Death Lady". If you've got the action, what's in a name? Money, that's what.

Thousands of hopefuls apply to be one of the chosen 40 to attend Shaw's annual part-



SHAW STUDIO: entrance to the 46-acre complex

time acting school, where action — and even little acting — are studied.

The late Bruce Lee went there, just for kicks.

Production chief Chau Lam admits that excessive violence can have a socially harmful effect, but nevertheless claims that his films have inspired people to build their bodies and become more fit. Like a YMCA with real-life punchbunches.

Some Asian governments, perhaps believing only in State-operated violence, have chopped some of the best chops out of many Shaw spectacles; or even banned them altogether. But the studios boast 400 self-contained staff apartments, a staff of more than 1500 and an air-conditioned wardrobe unit with precious garments from all dynasties — bought for a song from the refugees. Even the professional temperament is there. The day I was visiting, a director had thumped a member of the camera crew.

No-one knows for certain whether the studios are a central interest, or merely a sideline for Run Run Shaw, who is reputed to be one of the world's 10 richest men. After all, he's no more a movie mogul than an hotelier, financier, banker, insurance operator, amusement park proprietor, or real estate director. In the field of world flicks, it's also true to have security, and in the countries where he's most influential, one doubts that there's no business like Shaw business.

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2018

# To grow or not to grow: is that the question?

by J V White

In 1898, Peter Prapkin published a series of articles in book form, entitled *Fields, Factories and Workshops Tomorrow*, which extolled the advantages of small industry and communal form production.

It was more than 50 years later that Dr Ed Schumacher published *Small is Beautiful*. In 1972, the Club of Rome issued *Limits to Growth*, the first of three books which embodies, in a more sophisticated form, the philosophy of Thomas Malthus whose essay on population first appeared in 1798.

Not so long ago, the chairman of the Commission for the Future there in New Zealand issued a warning about the likely effects of electronic automation on employment.

Prapkin, an aristocratic refugee from Tsarist Russia, who lived mainly in Britain, was an anarchist, one of those who abhored governments, oil companies, and sometimes expresses that dislike by throwing or planting bombs. Prapkin was not the bomb-throwing type of anarchist. He was a keen student of economics and politics, who became critical of prevailing economic theories such as the International division of labour under which British low-cost, high-quality manufactures were exchanged for low-cost foodstuffs and raw materials mainly from America and what became the British Dominions.

He abhorred the conditions in the factories and mines, and deplored the decline of British farming. Almost the main theme of *Fields, Factories and Workshops* was that Britain could become self-sufficient in food, in which case the dark satanic mills would no longer be needed; nor would large cities growing ever larger and more soul-less and more difficult to manage. He also stressed that the New World countries would develop their own industries to meet their requirements of manufactured goods.

Prapkin does not specifically name pollution as a drawback to economic growth. The motorcar scarcely existed, but there were tens of thousands of horses in cities, and the main source of heating and power was the burning of coal so that pre-World War II cities were more polluted than they are today.

Dr Schumacher, who, somewhat ironically, was economist to the British Coal Board, was one of the first to express doubts about expanding economies and large-scale industry, particularly centralisation of industry in large, ever-growing cities. He had doubts about the economics of scale argument, although it is of interest, in retrospect, to note that countries such as Western Germany which adopted American industrial techniques are the ones with highest rates of economic growth and, in consequence, better welfare systems and with more resources available for cultural development.

The environment

It is not easy to pinpoint a time when environmental considerations assume major significance in policy determination. Certainly, the smoke pollution problem in London was tackled and solved many years ago. But the environmental lobby has many new faces, and environmentalists cover a broad spectrum both in the number of facets of the problem they attempt to deal

with, and the intensity of feeling displayed.

There is, for example, a wide gap between those environmentalists completely opposed to growth in almost any form who consistently refuse to face simple facts, and the many sincere people who realise that growth is necessary but hope that it can be achieved with a minimum of damage to what they see as the natural environment. Others do not have any philosophical objection to the good life but consider that the world is rapidly running out of resources and that the use of remaining resources must be drastically reduced.

Others are more concerned with what they see as the problem of too large a share of the world's resources being used by a relatively small proportion of the global population in the few richer countries, and they want the rich to give more to the poorer countries.

Club of Rome

This is where the Club of Rome came in. Its first work was *Limits to Growth*. This was based on results from a computer model constructed by a group in the Massachusetts Institute of Technology, and presented a disturbing picture of a world running out of resources at a rapid rate. Now pretty much discredited, the book had considerable impact at the time. Its general theme, if not the detail, is built into the conscious and subconscious of the more extreme environmentalists. It was the sort of message many had been waiting for.

The fact that a computer had been used impressed many who seemed to have the idea that in some arcane fashion the computer had done the job itself.

The Club of Rome has produced two more books, *Mankind at the Turning Point*, which develops further the theme of *Limits to Growth* and *Reconstructing the International Order*, which concedes that *Limits to Growth* over-dramatised the situation, a euphemism for a war which attempted to produce firm, even dogmatic, conclusions from slender evidence.

Restructuring the International Order is concerned more with ways of aiding the development of Third World countries, but unfortunately lays almost total stress on the developed world sharing its wealth with the poorer countries. Such a policy has strong emotional appeal and is predictable from a body such as the World Council of Churches, or the now almost totally politically motivated United Nations General Assembly. The transfer of a significant proportion of the wealth of the developed world to Third World countries would be difficult to carry out in practical terms, but the benefit to developing countries would be limited and brief, and in the longer term, would undercut their real chances of development.

Everyone may not agree, but the point is that such arguments lose sight of the real issue - what is the true position regarding world resources? Clearly, vital resources such as energy and food potential are circumscribed by sheer physical shortage, then the argument for more equitable use of those limited resources gains validity.

It would, of course, involve some sort of World Government, which would also have to take steps to curb rates of population increase. Such a

body would have to be completely authoritarian, with powers to impose and monitor a wide range of sanctions, supported if necessary by force. But such a body would not work. Most of its resources would be absorbed in putting down "rebels" and dealing with opposition and protests, and, being composed of ordinary mortals, would be no

could be lower or higher - even the lowest likely figure will be vastly higher than today's levels.

It may seem unrealistic to look 200 years ahead, but the Institute was not forecasting. It has assessed the physical scope of world resources and, taking account of problems, has assessed what is physically possible in the light

POLLUTION...drawback to growth?



POPULATION...flattening out of growth assumed

more and no less wise, of present knowledge and competent, objective, or even corruptible, than are governments of individual countries.

Other initiatives

Fortunately, it will not be necessary to undertake such a foolhardy experiment. The world is not going to be short of physical resources. Limits to Growth, in spite of its faults, did inspire initiatives by other research institutes. Two of these have undertaken similar studies, but in much greater depth and with much greater objectivity. One of these is the Hudson Institute under Dr Hermann Kahn, another is the Edison Electric Institute.

This latter, as the name implies, is more concerned with energy (which was, in any case, the basic consideration in *Limits to Growth*) but in its study *Economic Growth in the Future*, goes well beyond the energy question.

The results of the Hudson report can be gauged from the first few lines of the introduction: "The scenario presented, elaborated and tested in this book can be summarised with the general statement that 200 years ago almost everywhere human beings were comparatively few, poor, and at the mercy of the forces of nature, and 200 years from now we expect, almost everywhere they will be numerous, rich and in control of the forces of nature."

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Few people want this, and few of those who say they do would face up to it in practice; which is just as well as it would be quite impractical in most countries.

The study assumes a flattening out of world population growth (growth rates are beginning to drop) at 15,000 million (about four times the present level), and assesses that this level of population could have per-head incomes of \$20,000 (US at 1975 prices), but stresses that these figures

implications for just about every aspect of human thinking - political, economic, social, even spiritual. For example, a world where population has seriously outrun physical resources demands a different type of political and economic system from one where resources are adequate.

We now have a situation where:

t. Resources are inadequate to provide, on the basis of present knowledge, high living standards for population at up to 20 or 25 billion;

2. To keep population down to this apparently high level will require considerable effort, both nationally and internationally, and some fairly drastic changes in thinking especially in some religious thinking;

3. The attainment of the sorts of growth levels envisaged will require considerable effort not only in terms of physical and human investment, but even more in changes in thinking.

The three major areas of concern seem likely to be:

1. The battlefield of "haves" versus "have-nots", both within countries and between nations. It is, though, a conflict which will diminish as real incomes grow;

2. How to curb rates of population growth to stabilise population numbers at levels compatible with available resources and with reasonable standards of physical and psychological comfort; sufficient open spaces to enable people to get away from each other;

3. The excessively enthusiasm of environmentalists who, in democratic countries, are beginning to wield power out of proportion to the validity or significance of the causes they argue. This is likely to give countries with authoritarian regimes considerable advantage over democracies, but maybe this is what at least some of the environmentalists want.

(a) Those who, accepting the availability of resources, insist that development can be most rapid and most effective by giving industry and enterprise a reasonable share of the fruits of their enterprise and labours. Even though this will result in some inequality of incomes, even the lower ones would be much higher than under any other system;

(b) Those who, accepting the availability of resources and the technical capacity for development, consider that this can be achieved most effectively and most satisfactorily by governments' owning resources and industry and directing what should be produced, how much, and where people should work;

(c) Those who accept the availability of resources, but do not consider that development is in the interests of mankind. For example, we would have those who consider that while the development is technically possible, changes to the environment will outweigh the benefits. Opposing them, would be those who accept that development is possible without serious damage to the environment, even though there must be changes, but who consider that economic growth will not make people happier and that we should all be doing our own thing, which would mean that the ideal society would be predominantly rural with very simple living standards.

This would be in line with the Edison Institute's report, and the longer-term projections of Herman Kahn. Let's hope that the Planning Council soon gets stuck in to the preparation of a programme for development which will take advantage of the opportunities and so safeguard our future. At present, the council seems rather like Hamlet's "not like us".

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are acceptable, given the circumstances. And enterprises of great pith and moment. With this regard, the Commission for the Future, regarding likely

# FM band cash in RT makers' coffers

by John Galvin

ALTHOUGH FM broadcasting hasn't begun in New Zealand, some in the radio trade are already making a profit from it.

Perhaps the New Zealand Post Office made a mistake in the late 1940s when local mobile services were put into a section of the radio spectrum which had been reserved for Very High Frequency services. The delay is in the publication of the report.

There are probably tens of thousands of FM receivers in the country, brought in by tourists, but they can listen to only taxis and trucks.

But it now means cash in the coffers of radiotelephone manufacturers who are selling

to this apparently high level will present difficulties to many people, and emphasises the need for facilities for training for leisure as well as for work. Increased leisure may take the form at shorter working hours or earlier retirement or both. But relative to the major difficulties of the future, use of increased leisure hours or years should not loom too largely.

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increased unemployment through electronic mechanisation. What is the connection between this and problems of world resources? Only that one of the future problems will be how to make use of increased leisure.

In the past, mechanisation does not seem to have been a major cause of unemployment. As incomes have increased, a larger proportion of the work force has become absorbed in servicing industries - now some 75 per cent in America. Nevertheless, filling in non-working time will present difficulties to many people, and emphasises the need for facilities for training for leisure as well as for work.

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# QANTAS

## IT'S SOMETHING WE KNOW BACKWARDS.

In fact, it's something we know well in any direction. Backwards and forwards.

If you have to fly halfway around the world to go to work, Qantas can give you the destinations plus the frequency.

Frequency that enables you to get to places when you need to be there.

Frequency like 10 flights to London per week; Frankfurt 4 times per week; Athens 5 times per week; Bahrain 10 times per week; Singapore 12 times per week; Hong Kong 7 times per week; Tokyo twice weekly; Manila 4 times per week; and

Jakarta 3 times per week. There are daily trans-Tasman flights that enable you to connect with all these flights. And others.

See your Qantas travel agent. He knows everything there is to know about Qantas frequency.

When your time is costing you or your company money, Qantas makes better sense. Whichever way you look at it.

*QANTAS*  
WHEN YOUR BUSINESS IS GOING PLACES.



### SPTV's 1979 advertising approach

SOUTH PACIFIC TV will introduce a new six-line rate card this year, which will replace the present three-line card.

The new rates will become effective on March 5.

SPTV sales and marketing director Mourice Ulrich said he had two objectives in introducing the new system: to introduce rates that were cost effective as far as the national advertiser was concerned by giving the media buyer a greater range of options; to consolidate and develop SPTV's regional ad selling.

Advertising rates have also gone up. For example, the present 30-second programme national slot costing \$1040 will go up to \$1090—an increase of 4.6 per cent.

The increased rates were approved by Trade and Industry late last year.

SPTV will increase its coverage from 85 per cent to more than 90 per cent of the country by mid summer, with a new translator which will add close to 60,000 people to SPTV's viewing audience.

SPTV will put the greatest emphasis on selling regional ads. About 35 per cent of its current revenue comes from this source. Ulrich said he would like to see the figure increase to 40 per cent.

The new rate structure gives 3 minutes per hour to regional ads over four commercial days and the balance 6 to 7 minutes to national advertising.

Ulrich said he was considering increasing the regional ad time to 4 minutes an hour.

From March, Saturdays will be reserved for network advertising.

While SPTV's retail ad sales have been good in Auckland, the channel has received poor support from the rest of the country.

The answer, said Ulrich, lay in winning support from the advertising agencies. He said he had no desire to compete with private enterprise, either in advertising sales or production. SPTV would perform those functions only where private enterprise did not provide the service, he said.

The bulk of SPTV's Auckland regional advertising came from agencies, he said. SPTV, like other electronic media, has an advantage because, unlike newspapers, it gives the agencies a 20 per cent commission for placing retail advertising.

Outside Auckland, the agencies do not push SPTV. Ulrich said that in Christchurch 50 per cent of SPTV's retail ads are sold through agencies and 50 per cent by SPTV's own salesmen.

In Wellington and Dunedin, agency support for SPTV is virtually nil. So, Ulrich said, he would reallocate his sales staff to give greater sales strength to areas outside Auckland—and particularly to Wellington.

SPTV is also establishing a sixth sales region based at Palmerston North. Originally the Palmerston North advertisements will be broadcast as part of the Graanbelt (Wairarapa, Bay of Plenty, King Country, Hawke's Bay) region. But Ulrich said he hoped for a split transmission to create a new regional broadcasting area.

### BGH moves North

BRUNTON Gastro Horne Marketing Ltd has moved its head office from Hamilton to



ADMARK

stock the paper.

This retailer reaction, of course, was a reflection of the public's reaction; but it meant that the paper's prospects of breaking out of the low sales-advertising cycle were quickly extinguished.

The concept of a paper which began as a weekly seems to be wrong. At no stage did Women's Wear show that it had anything to say which needed such frequency of publication; while the 50 cent per copy price meant that regular purchasing was unlikely. Despite its access to overseas material, notably from Women's Wear Daily, the paper failed to become a substitute for overseas magazines, yet did not become a New Zealand fashion magazine either. The few New Zealand fashions which were included were not accompanied by any indication of where they might be bought.

Normally, the sight of a large newspaper group financing an experimental publication would be welcome in New Zealand. In the present instance, however, the exercise reveals that INL has little understanding of the women's market.

Three of the four directors, Graeme Horne, Colin Gastro and Jim Little, have set up shop in Symonds Street.

The fourth director, Tom Short, has stayed behind in Hamilton, maintaining a service office there with two other staff.

The Auckland operation was previously a service office in Liverpool Street, run by a staff of five. The directors are keeping quiet about what the 18-strong staff they anticipate having in Auckland will be doing. Or more precisely, what they'll be doing it for.

"Basically there's more business in Auckland," said Little.

He agreed there was already an abundance of agencies in Auckland, but "we are quite sure there is room for us".

Little wouldn't comment on what new business for BGH had been picked up to justify the agency's considerable expansion. But he did say BGH had doubled its turnover in the last 12 months. "And we weren't starting from a tiny base either," he said.

BGH was established in Hamilton 10 years ago. It was one of four agencies in the city, only two of which had accreditation, including RGT.

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**every day one of our ships is in one of your markets.**

Talk trans-Tasman trade with Union Company.

New Zealand Branches: Auckland 774-730, Tauranga 53-199, Wellington 729-699, Nelson 81-49, Lyttelton 71-49, Dunedin 77-201, Adelaide 47-1633, Fremantle 35-1091.



LETTERS

Not only is the whole economic thought structure astray from reality, but those ideas are embodied in monetary, fiscal, financial and accounting practices. World wide inflation and the erosion of the purchasing power of the dollar, franc, mark, yen, etc. is going to get worse and keep on getting worse for a very long time.

Politicians cannot keep their promises to fight inflation and reduce the shrinkage of the size of money units. The hardships of unemployment, the loss of savings and the general maladjustments of stagflation will persist for a long while. Changing ideas and practices which are incorporated into world culture will be a slow process.

The great need to think again opens tremendous opportunities for those with the imagination, energy and courage to lead. That will require a different breed of politicians than those now governing New Zealand.

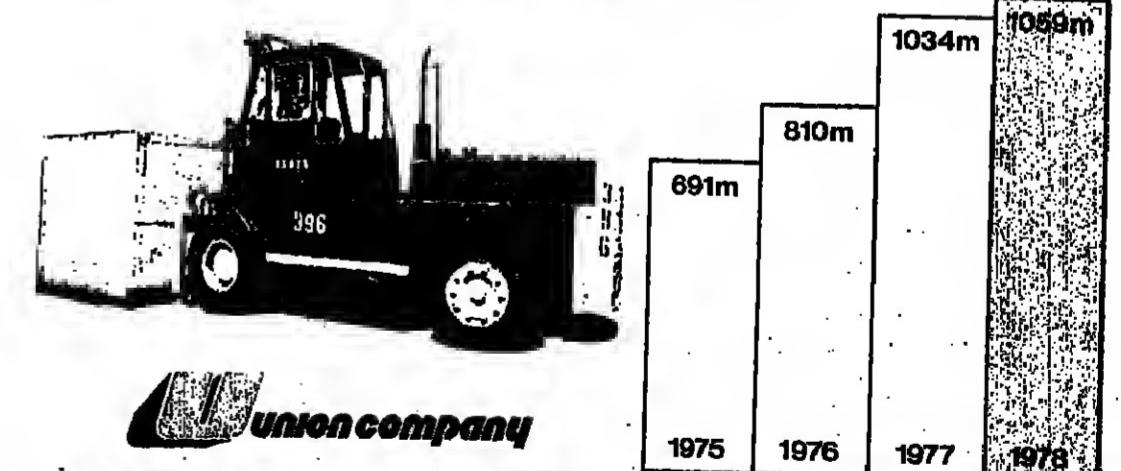
John R. Perkins,  
Tauranga.

**Just for the record  
we helped you make  
a Billion Dollars  
last year.**

When the figures were all in for the year ending June 1978, trans-Tasman trade was found to be worth a record one billion and fifty nine million dollars.

Of this, Union Company vessels carried just over \$770m. Operating continuously between Australia and New Zealand, Union Company's fleet of modern roll-on, roll-off vessels delivered more than a million tonnes of manufactured goods, raw materials and a wide range of other products safely and swiftly, making a major contribution to total trade.

The big question now is, how much this year?



John R. Perkins

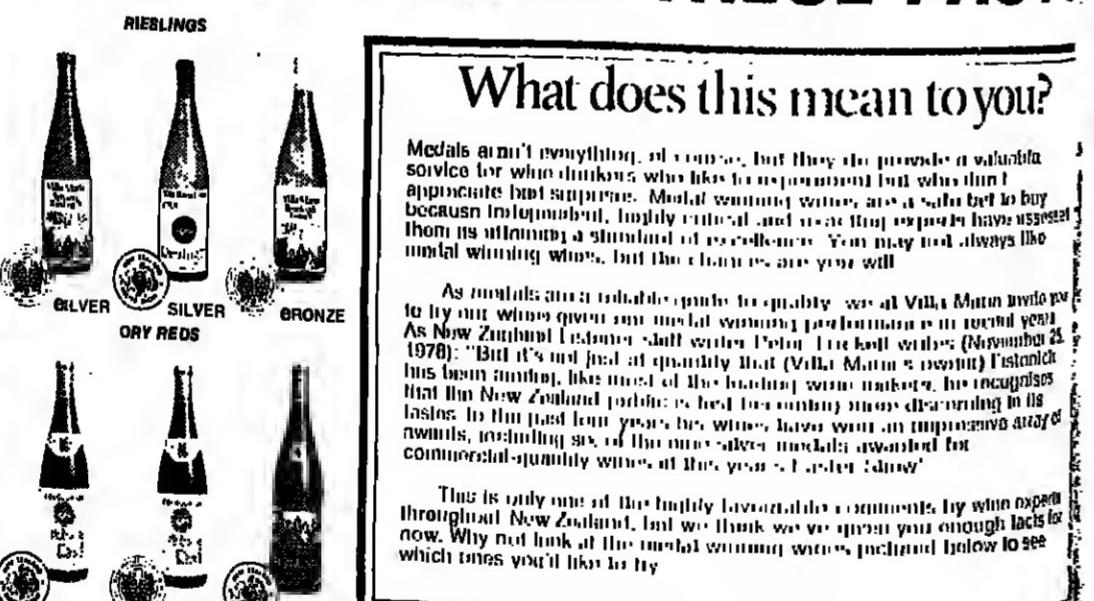
# WINE DRINKERS: which NZ wine co. won the most medals for its table wines in 1978?

**Villa Maria.** If this surprises you read on.

**RESEARCH RECENTLY CONDUCTED REVEALED THAT FEW  
TABLE WINE DRINKERS ARE AWARE THAT VILLA MARIA IS  
A CONSISTENT PRODUCER OF TOP QUALITY WINES.  
THAT'S OUR FAULT FOR NOT LETTING YOU KNOW.  
WE HOPE TO RECTIFY THAT PROBLEM WITH THESE FACTS**

### The surprising facts are:

1. Villa Maria won a total of 46 Medals in the two competitions in 1978 - the Easter Show in March and the THC competition in November. These medals were awarded to a total of 35 of our wines (some wines won medals in both shows).
2. Though we won the most medals for table wines one other company equalled Villa Maria's 46 medals; no one surpassed this total, however.
3. One major wine company did not compete in the Easter Show. Even if it had (and even assuming they had done well) the fact remains that Villa Maria wines performed exceptionally well.
4. Villa Maria's 1978 performance is a culmination of an increasing domination of medals over the past three years indicating a consistency of quality. For example, our wines won a total of 37 medals in the two 1977 shows.



### What does this mean to you?

Medals aren't everything, of course, but they do provide a valuable service for wine drinkers who like to know what they drink. Appreciate good supreme. Medal winning wines are a safe bet to buy because independent, highly critical and exacting experts have awarded them an ultimate standard of excellence. You may not always see the medal winning wines, but the chances are you will.

As medals are a reliable guide to quality, we at Villa Maria invite you to try our wines given our medal winning performance in recent years. As New Zealand Listener Staff writer Peter Treloar writes (November 25, 1978): "But it's not just at quantity that Villa Maria's output has risen. It has been finding like most leading wine makers, the examples that the New Zealand public is led to believe about New Zealand's wine tasting. In the past four years, the wines have won an impressive array of awards, including six of the most-sought medals awarded for commercial-quality wines of the year." Listen down!

This is only one of the highly favourable comments by wine experts throughout New Zealand, but we think we've given you enough facts for now. Why not look at the medal winning wines pictured below to see which ones you'd like to try.



**Villa Maria** ~ setting a higher standard for NZ wine.

## Reaping profits from the field of data-logging

by Allen Parker  
THE major trend in industrial production — and, to a lesser degree, in commercial use — throughout the 1980s will be the application of computer technology.

If New Zealand industry is to remain competitive and sophisticated, it will need to invest increasing amounts of capital to provide computer systems for its production and back-up services.

Of course, computers are not new to New Zealand; many companies have already established computer-run technology in factories and warehouses. Numerically-controlled machine tools, for example, are becoming if not common-place, more obvious.

New Zealand relies heavily on imported technology to upgrade and modernise. Millions of dollars a year are spent importing this equipment.

But now a small New Zealand company is attempting to build a base of knowledge and experience in making computer systems locally.

And, remarkably, only 10 per cent of the value of the equipment being made is imported.

The company is Solid State Equipment Ltd, and operates from the bottom of the Wainuiomata Hill in Wellington's Hutt Valley.

The computer systems it is making offer a number of valuable services for researchers in the field of data logging and increasingly, in industrial applications.

Solid State was formed in 1971 by two former DSIR "Dolphins" who worked in the Physics and Engineering Laboratory at Gracefield. George Jones was an electronic scientist, and Neil Poletti an electronics technician.

But the roots of the company go back to 1967, when the two men worked evenings to build navigation lights for harbours. These proved successful enough to launch the full-time company.

Later products included emergency lighting systems for buildings.

"They were," says Jones, "standard electronic products which allowed us to completely built-up printed

THE New Technology ... an occasional series looking at individual case studies of new developments within New Zealand industrial and scientific researchers — be they lone inventors, corporation, research institute or Government department — as New Zealand's economic structure swings towards increased industrial sophistication.

The frames into which these printed circuit cards are slotted are manufactured in New Zealand, as are the protective coverings.

The designers have added a few touches of their own to enhance the system's performance.

For example, they have designed their base model — a data logging system — with a low power consumption so that it will run on batteries for a lengthy period.

And they found that improved technology in the componentry — plus some design additions — allows their equipment to be used in conditions not normally associated with sophisticated computer systems. The Solid State systems can be left outside in most weather conditions.

Another refinement is the use of cassette tapes to record the information being gathered by the system. The tape is then removed and run through another system to retrieve the information.

The application of these three factors allows their mini-computer systems (one so small it looks like a lunch-box) to be left on a mountain top for a month recording rainfall. The cassette tape is then collected and taken away for the information to be retrieved. The batteries and tape are replaced and the equipment left standing for another month.

Jones reports that a staff member recently visited a major computer exhibition in the United States but could find no product with a similar capability.

This field of information logging has been the major area in which the systems have so far been used. But industrial applications are assuming greater importance.

Specific examples being investigated by the company now:

A system to take information from factory machines and log the rotation of machines. This is designed to provide information for a company's bonus incentive scheme and to pinpoint areas of waste;

A mechanical workshop wants information about what machines are working on what jobs for how long. The information gained will help the company's job-costing;

A consultancy is interested in finding out the efficiency of lifts and escalators in buildings. By clipping one of the Solid State computer systems to a lift, the efficiency can be measured;

A company wants to establish a microwave link between two stallions. By logging readings 170 times a second for some months, a Solid State mini-computer can help decide the best approach.

Jones is particularly interested in moving into a new field — radio links.

For example, a data logger could be left in a forest programmed to record temperature, wind speed and direction, humidity and rainfall. It could be connected to a radio transmitter which could then relay the information to a central control which could analyse forest fire danger.

New Zealand is particularly good in the field of radio communications, and now have a "computer system" technology," says Jones.

"This could well be a way of combining two apparently separate technologies."

The entire operation nearly failed to get underway.

The company poured some



"Lunch-box" mini-computer system.

\$100,000 into developing the technology, sustained by its other products.

But, with the decline in the economy, demand for the company's "bread and butter" products dropped.

"We were doing the R & D cheaply because we are a small company. But that \$100,000 was still a heavy investment."

But the company approached the Applied Technology Programme of the Development Finance Corporation for assistance in continuing the research programme. Result: an injection of some \$30,000 to help the company through the recession.

The company — now has a staff of 11 — has pioneered much of the work in New Zealand with this new technology end, while it by no means in a position to tackle the computer giants, Jones is wide open.

"This is the way technology is going — and industry, too. We also have export potential.

For example, our field data logger could be used in Australia out in the isolated mineral fields."

And, he believes, the commercial application has yet to be exploited.

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# Pressure to prescribe plethora of preventatives

by Bellinda Gillespie

FIFTY years ago, penicillin was discovered, and the whole direction of medicine changed.

An editorial in the New Zealand Medical Journal has drawn attention to this event, and the problems brought by "the seemingly endless plethora of useful antibiotics". So much information is needed to make a correct decision. It suggested "that proper choice may depend ultimately upon another technological triumph, that of the miniaturised computer with its data handling capabilities".

Not until the early 1940s was it confirmed that penicillin had powerful antibiotic properties. Before this was an era of what has been called "therapeutic nihilism", where there was widespread acceptance of the lack of disease and the risk of premature death.

It was a fact of life that people died of tuberculosis, pneumonia and meningitis. Townspeople of last century saw that parents were resigned to the deaths of one or more children in an early age. In a matter of a few decades, thanks to antibiotics, many lethal infectious diseases have been controlled.

Having discovered one magic bullet, however, the public demanded more. If pneumonia and meningitis — why not cancer, heart disease, stroke, and the common cold?

Our expectations have risen beyond the capacity of medicine to meet them. Simple technologies like immunisation and antibiotic drugs have not yet been discovered to prevent or cure the degenerative diseases which challenge the large population of middle-aged and elderly. A cure for the common cold is equally elusive.

For many of the minor

ailments which take people to their doctors, antibiotics are not an appropriate solution. But such is the pressure on the doctor to prescribe something — and so great the faith of the uninformed in the magic bullet — that a visit to the doctor is generally followed by a visit to the pharmacist.

A general practitioner who has worked in the British National Health Service as well as in the New Zealand free enterprise system claims that the pressure to prescribe is greater here. Where someone pays several dollars for each visit, a doctor who doesn't prescribe feels that he has cheated his expectant patient, who an often as not asks outright for an antibiotic. In Britain, where return visits are free, the conscientious doctor can see a patient several times to check progress; here he could be accused of trying to generate income. Antibiotics, particularly for minor respiratory infections which make up a large proportion of patients' complaints, may stop complications developing, or may be no use at all. But prescribing antibiotics makes the doctor feel better. It's a satisfactory way of terminating the interview with honour: if the drug does not work, it will do no harm either. Prescribing is quicker than a lengthy physical check or a long rambling chat about symptoms. The hurried-pressed GP can shut through more patients this way — and, let's not be delictive, make a lot more money.

Not only does the consumer of medical services want antibiotics for every minor ailment, says a Wellington GP. He or she is under the illusion that if one doesn't work, another will — though ampicillin and tetracycline, which between them make up most of the antibiotic market,



GOOD HEALTHKEEPING

National Health Institute says that the danger of treatment-resistant bacteria was known to the Oxford team working on penicillin back in the thirties, even before clinical trials had begun.

The more antibiotics are used, says Dr Markham, the greater the number of resistant organisms there will be. This means that in a hospital environment there will be more organisms resistant to a range of antibiotics than in the outside community. Resistant bacteria may also be created when antibiotics are used in a non-therapeutic way. Livestock kept in a confined space and given feed with antibiotics will carry resistant organisms which can be transferred to humans.

Not only do organisms develop resistance — they can transfer this characteristic to other species in the environment. Markham says he feels that there is considerable over-use of antibiotics in the community, which is chiefly due to consumer pressure on doctors to prescribe. Drug companies have responded successfully to the challenge of resistant bacteria by continually modifying the chemical structure of antibiotics. The process is a wasteful one, with a built-in time lag.

Along with other microbiologists, Markham

says he feels that antibiotics should only be used where they are effective. They shouldn't be prescribed for colds, unless pneumonia is a complication, or for gastro-enteritis. Ideally, when they are used, the drug with the greatest specificity for the complaint should be chosen. This means pre-testing to identify the organism, almost impossible in an ordinary general practice situation, where the doctor may send off a swab, but "treat blind" while waiting for the results. "Treating blind" means using a broad-spectrum antibiotic, at least until the organism is identified, thus again increasing the chance of creating more drug-resistant bacteria.

Some antibiotics have side effects. The broad-spectrum ones most commonly prescribed in general practice wipe out the normal population of bugs in the gut, and can cause diarrhoea. Thrush is a common complaint among women who have taken antibiotics because of a similar effect on vaginal bacteria. More serious is the risk of deafness which is a side effect of streptomycin, a drug whose use is restricted to hospitals in this country. Tetracyclines can cause tooth staining in children, and doctors are discouraged from prescribing them to children under the age of 12. Allergy to

penicillin, the most widely used antibiotic of all, is not uncommon.

The benefits of antibiotics, however, clearly outweigh the small risks involved — if they are prescribed only when necessary, and taken according to doctors' instructions. This is, taken in the right dose for the full course, not just until symptoms disappear. Failure to finish a course makes a recurrence of the illness likely, and again increases the risk of developing drug-resistant strains of bacteria.

Medicines — excluding those dispensed in hospitals, for which no figures are available — cost the State \$90 million last year. Antibiotics, at \$15,500,000 make up 16 per cent of this figure, which includes the price of the drug, its container, and the dispensing fee. The broad-spectrum ones, penicillins and tetracyclines, at a cost of \$8 million and \$21 million respectively, make up most of this cost. The rest lies in relatively smaller quantities of a miscellany of antibiotics.

Michael Trow, the Health Department pharmacist who supplied these figures, feels that while there is some consumer failure to take drugs properly, as prescribed, overprescription is the greatest problem, in both economic and health terms.

## Acceleration in motor accident costs

by John Sloun

THE Insurance Council of New Zealand has released statistics relating to the average costs of motor vehicle accidents in New Zealand.

Chart One details the average repair costs for private cars, business cars and trucks.

The figures are the amounts paid by tariff insurers, and do not include any claims excesses that may have been paid by the vehicle owners.

For many years, Insurers have charged higher premiums for vehicles used in the Auckland and Wellington areas and the chart reveals why — there is a higher repair cost there for the rest of the country.

The Insurance Council figures indicate that since 1972 average repair costs have doubled — private cars from \$178 to \$352, business cars from \$170 to \$342, and trucks and vans from \$181 to \$358.

Just as disturbing is the increasing frequency of

accidents shown in Chart Two.

Between 1972 and 1978, the numbers of accidents to private cars and trucks has increased by 20 per cent, but for the same period accidents to business cars increased by 31 per cent. On average, half



the business cars on the road will have an accident, the cost of which will be about \$342.

The insurance council also estimated the total costs of motor accidents to the country. For the year ended March 31, 1977, the total vehicle repair costs were estimated at \$73 million. Compounded at an annual rate of 15 per cent by 1979-80, the yearly cost will be \$100 million. These all-up estimates are for direct costs to insurers only, without counting uninsured damage, claims excesses and the vast range of "hidden costs" incurred by businesses in loss of use, hire of replacement vehicles and so on. These unidentified indirect costs could equal the direct costs, so that by 1979-80 motor accidents could cost the country \$200 million.

# Royal visitor to New Zealand

A RECENT visitor to New Zealand was K M Bevins, chief general manager of the British-based Royal Insurance Group.

The Royal is one of the largest international insurers, with \$5 billion in assets and a world-wide premium income of \$2.5 billion.

Bevins said his company is trading profitably in most areas of the world, but he expressed concern at the indiscriminate competition it is experiencing on an international scale.

He cited three reasons for the current cut-throat competition amongst insurers:

- Ignorance of basic insurance concepts;

- Fringe operators, who quickly move into an apparent profitable market, slash premiums to an uneconomic level and pull out when the inevitable claims occur;

- The international aspirations of many third world countries and Middle East countries which insist on insurance being written in their countries, or are aggressively expanding

the insurers folded.

The "once bitten twice shy" clients then returned to the Royal or other traditional insurers. Yet the Royal is not afraid of competition as long as it's healthy and does not jeopardise the clients' interests".

While products liability was an international problem, especially in the United States, insurers had coped better than some sensational publicity had indicated, Bevins said.

The trend for multinationals to establish their own "expatriate" insurance companies is a fact of life, but much of the business flows back to the traditional market via reinsurance.

Bevins predicted that the major international insurers would expand more into the reinsurance market, especially as capacity problems are emerging.

He gave instances of long-standing Royal clients being tempted by competitors' cheaper premiums, only to find the service was equally cheap; claims weren't paid, or

products must bring out new products, said Bevins, but he warned against introducing new types of contracts without researching the consumer's needs or the long-term results for the insurer.



K M BEVINS...concerned at

## Computers and the communication gap

by Stephen Bell

NOWHERE in a company's structure, it seems, is there a bigger communications barrier than the one around that mysterious beast the computer and its attendant staff.

Complaints from both sides of the barrier are proverbial. Senior management and user departments accuse DP people of speaking jargon and of being more concerned with the technicalities of the machine than with the business problems they should be solving.

The DP people retort that management does not appreciate the costs and timescales of DP developments; when they use the computer, they expect instant solutions; often, they prefer to pretend that the DP department is not there and stick to their own manual procedures.

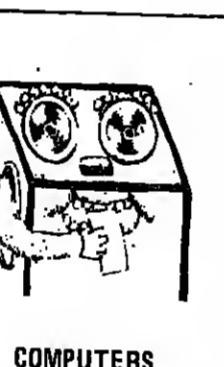
As a rule, the grumbles go on separately on either side of the fence, with little profitable discussion of the problem. Last November, the Institute of Management and the NZ Computer Society attempted to promote some exchange of ideas with a joint seminar.

The event was generally acknowledged to have reaped benefit in a higher standard of discussion and considerable agreement on the nature of the major problems. In itself, it was a first step to better communication, but, as one of the principal speakers admitted to NBR afterwards, the next step was difficult to see.

The well-known "jargon barrier", it was agreed, was compounded by management's unwillingness to appear ignorant in the face of the DP specialist, whether it is the company's own DP manager, or a salesman from a computer company.

This drawback could be attacked on two fronts. Management must be prepared to admit the gaps in its knowledge, as well as repairing them through readily available educational services.

Jim Fraola, general manager of Challenge



COMPUTERS

system, but there was no hesitation about giving the job to an inexperienced systems analyst.

Movement of staff between

DP and business functions

could, it is often suggested, be another means of diffusing expertise in both disciplines through the whole company.

Studies claim to have found, however, that the psychology of DP and business staff differs markedly, discouraging such movement. In particular, it has been said, DP people lack the enthusiasm for social mixing which is an integral part of the business world.

DP people, in common with many specialists, were destined to move out of their own field in any case, said Len Fahy, of the Accident Compensation Commission. He had met the same syndrome in other areas. "I know safety advisers whose only aim is to be a good safety adviser".

Accepting that for a long

time there will be two separate fields of expertise, the logical strategy is to encourage and formalise co-operation, with joint committees from management and DP department to define and justify the computer systems needed, to work on their development, and, an important point, to decide on abandonment of unsuccessful or out-of-date systems.

Inadequate co-operation, it was emphasised, leads to unwanted, badly-designed, inadequate and expensive systems, with delays in development.

Even in trying to promote co-operation, there exists not only the "jargon barrier" but some deep psychological obstacles. Bolton advanced the idea that a manager resented the stronger from the DP department trying to define approaches and criteria, which had previously been his province.

No-one would think of entrusting an accountant with care of a company's financial affairs until he had had several years' practical experience, said Bolton. A computer operator was entrusted with essentially the same responsibilities as soon as he'd learned to press a few buttons. An inexperienced accountant would not be expected to design a financial



JIM FRAOLA... provided

session

LEN FAHY ... DP people

haven't

climbed

out of

their

field

formation which he has been withholding until the right moment for "political" purpose.

With such clearly-exposed obstacles, the efficient interworking of management and DP seems still to be some way off.

Even in trying to promote co-operation, there exists not only the "jargon barrier" but some deep psychological obstacles. Bolton advanced the idea that a manager resented the stronger from the DP department trying to define approaches and criteria, which had previously been his province.

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# NBR BUSINESS WEEK

## Another tough year for the NZ economy

by Peter V O'Brien

THE New Zealand economic problem is summed up in two sentences of the December Quarterly Predictions from the Institute of Economic Research: "But it is increasingly clear that not all major economic goals are achievable in the short term and policy depends less on traditional cyclical measures than on what specific objectives are sacrificed. In a very broad sense this entails a trade off between unemployment and the balance of payments."

The institute says that

"Given these additional uncertainties, we have assumed that policy will be largely unchanged from the present stance".

That means New Zealand will continue to have a tough time in 1979. In addition, the institute notes that it does not expect any major improvements in world trade.

Overseas views reinforce that opinion. While forecasters are notoriously in error about world predictions, particularly when they are unanimous in their recommendations, there is much evidence to show that the United States will have a

"mild" recession this year. It is expected in the second and third quarters of the year, when — according to figures from Date Resources Inc. (a highly respected forecasting organisation) — there will be a negative growth in real gross national product.

The figures were published recently in a London Financial Times article written by Paul Samuelson, on the United States outlook for 1979. But Samuelson also considers that things will not be bad for long, because the 1980 election will be getting close, and the Carter Administration will be shifting from fighting in-

flation to fighting recession" (a familiar ring to New Zealand ears?)

Since the Institute of Economic Research published its predictions in December, the OPEC group has lifted oil prices. The predictions said nothing about possible price rises for oil, so the analysis of the import-export situation may need revision on the basis of higher prices.

Speaking overall about the balance of payments, the institute again hits on the trade-off situation: "The recent improvement in the balance of payments is almost totally the result of falling demand. This

improvement, however, is expected to end within the next six months, and a fairly rapid deterioration will ensue as import demand rises again to support a modest economic expansion."

Economic forecasters,

of course,

have an occupational hazard. Gloomy predictions may be seen by politicians as a glimpse of reality, prompting them to adopt policies which nullify the forecasts.

Whether the Government has the will or the wit, in conjunction with its bureaucrats, to adopt such policies will be the economic question of 1979.

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## Analysing annual accounts

by Peter V O'Brien

NEW ZEALAND Cement Holdings Ltd has produced another informative report, which provides most of the information needed by users of the accounts.

The 1977-78 year was not a

pretty sight for cement companies, which suffered from the substantial downturn in housebuilding and commercial construction. NZ Cement has reported fairly well on the events, and its figures are reasonable, with

two exceptions.

The company fails to report

its expenses, giving a figure

for turnover, a group trading

profit, and the usual rundown

of statute-required information. Detail on taxation is also

omitted from the reports of many

companies, but it is important,

because, as said here on many

occasions, secrecy creates

suspicion and misinformation

about a company's activities.

It is possible to assess ex-

penses by deducting group

trading profit from turnover,

but that tells the reader of the

report only a global figure. The

company refers in the text of

the report to increased costs,

which allowed a price increase

by the "Price Control"

authorities", but says nothing

about the breakdown of those

costs. Production of this in-

formation is important, be-

cause, as said here on many

occasions, secrecy creates

suspicion and misinformation

about a company's activities.

The information on taxation is

less than adequate. The com-

pany has the following note

in the accounts: "Investment Allowances, Export Incentives and other deduc-

tions items are in excess of

profits and consequently there

is no liability for taxation on

the group's fineocel situation without them."

Reverting to the expenses

question, it should be noted

that a company does itself a

disservice when it declines to

publish such information. The

accounts of a major public

company these days have to

note the political (in the broad

sense) environment in which

commerce operates. It is no

longer possible to follow the

philosophy of the "tati 'em

nothing" school."

For example, sales declined

2.9 per cent on the year, which

is probably a much more

substantial amount in real

terms, after taking into ac-

count price increases and the

effects of a 15.5 per cent drop

in the cement tonnage sold.

But group trading profit, at

\$7,663,112, was 19.3 per cent

below the previous year,

suggesting that cost rises were

an additional drag on profits,

apart from the slump in ton-

nage sales.

Information is regularly omitted from the reports of many companies, but it is important, because lack of disclosure can disguise an overall deterioration in financial stability and strength.

The group is financially strong, and a passage from the text emphasises the good control of recent years: "Nevertheless the company is in remarkably good shape. It has survived satisfactorily immediately following the completion of the Westport extension when liquidity was stretched, and it has reduced its overall liabilities from a balance sheet peak of \$22 million in 1976 to \$14.7 million as at 31st July last."

That statement is true, but its validity would be enhanced if the company provided more information in the areas indicated. The figures would then underpin the statement made in the text, and also support the textual comment "although some adverse comment is sometimes made regarding cement price increases, these have been no greater than the overall rise in the Consumer Price Index during the period and have had to include such major imposts as the 12.5 per cent increase in rail freight that became effective in July 1978."

That may be true, but when will we see the dollar impact of those cost increases, including the dollar effects of the freight increase?



NZ CEMENT ... financially strong

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## Australia loses allure

Melbourne Correspondent

AUSTRALIA may be losing its appeal to American investment, according to a report by the American Chamber of Commerce in Australia.

United States direct private investment in Australia is reported to have increased by

only \$US285 million in 1977,

compared with a rise of \$US305 million the previous year.

The analysis of United States investment in Australia conducted by the American Chamber of Commerce shows that the increase of \$US285 million in 1977 represents a growth of 5.4 per cent, while on a global basis American direct investment grew by an average of 9 per cent during the same period.

Australia's share of United States direct investments has been declining since 1971, when it accounted for 4.32 per cent of the world-wide total. By 1976, its share had declined to 3.97 per cent and last year fell to 3.57 per cent.

The manufacturing share of American investment in Australia also continued its downward trend of recent years, and mining and smelting investment showed only a "token rise" over the previous year.

The largest gain was made in the area designated by the survey as "trade" which rose \$US72 million to a total of \$US440 million — an increase of 19.6 per cent.

Investment in machinery was the biggest gainer in the manufacturing sector, and chemicals advanced strongly.

Investment in food products recorded a modest gain but transportation equipment showed a fall.

In finance and insurance, investment rose from \$US292 million in 1976 to \$US334 million in 1977.

One of the most dramatic changes reported by the American Chamber of Commerce in Australia is the sharp drop in the income of United States affiliates in the country which fell from \$US819 million in 1976 to \$US690 million in 1977 — a decline of 19.7 per cent. Fees and royalties, on the other hand, rose slightly.

Another survey by the American Chamber of Commerce says that Australia is also losing some of its appeal as the regional headquarters for United States firms.

Five years ago a similar survey revealed that 170 United States companies had located their headquarters in Australia. Today that number has fallen by 6 per cent to 160. Several companies have ceased their business operations in Australia altogether, others which have moved

their regional

headquarters have either shifted back to the United States or to South-East Asian countries, particularly Singapore, Hong Kong, Philippines, and Japan.

Among reasons given for withdrawal from Australia are industrial unrest and operating costs.

Respondents were asked: if Australia had originally been considered as the locale for a regional centre what reasons militated against its selection. In order of importance they listed: geographical isolation and travel costs, cost of operations, labour unrest, political and economic uncertainty, and more effective control from the United States.

The survey shows that United States subsidiaries in

Australia have either shifted back to the United States or to South-East Asian countries, particularly Singapore, Hong Kong, Philippines, and Japan.

Five years ago 28 of the companies surveyed had regional responsibility for Australia. Today that number has

fallen to 16. The survey indicates that the percentage of

manufacturing industries has

fallen in recent years, and it is generally believed that this is

due to the diminishing number of American firms siting their regional headquarters in the

country.

# Benefits for NZ in successful EMS scheme

by Peter V O'Brien

THE rather esoteric topic of the European Monetary System has considerable importance for New Zealand although the link between EMS and our economy is indirect.

A successful scheme of closer monetary co-operation would lead to a "zone of monetary stability in Europe" (taken from the communiqué of the Bremen European Council, July 6-7 1978).

The governments participating in EMS consider that the establishment of a stable and durable monetary system is in the interests of all members of the community.

If exchange rates were to receive new stability there would be an improvement in world trade, greater certainty in longer term investment decisions, and a lift in economic growth.

As New Zealand is a trading nation these factors are in our interests, as is any system which can act as a form of back-up or support for the US dollar, and reduce pressure on that currency.

## Key indicators

	Current Period	Previous Period	Per Cent Change
Consumer Price Index - All groups base Dec 1974 = 100	Dec 78	1101	1000 +10.1
Giving Permits issued	Sept 78	896,100	810,872 -18.8%
Official Overseas Reserves	Sept 78	\$480,000,000	\$483,272,000 -18.0%
Registered Unemployed - incl. those on special work schemes	Dec 78	32,700	34,488 -5.1%
Reserve Bank Share Price Index	18 Jan 78	1958	1905 +11.1%
	17 Feb 78	1958	+11.0%

The fact that the British have opted out of the system meanwhile does not mean that there is fundamental opposition. The British at this stage prefer to put domestic policy first, which should lead to a stable exchange rate. In addition there are reservations about technical aspects of EMS.

While people in London have a fear of statements being attributed to them, it became clear to me in discussions before Christmas that the political time is inappropriate for entry to EMS by the British.

The UK also apparently saw exchange stability related to the average of European currencies as the goal for achievement. But the system as it emerged seems to have gone beyond the British conception.

If inflation throughout the community (still considered the major evil) was to be stabilised around the German inflation rate, there would be considerable costs internally, because the restrictions necessary to achieve German inflation rates would be so

deflationary that they would affect growth, both in the country having to take the action, and in the rest of the world. The letter would be affected under the spinoff principle.

"Reliable sources" suggest that this was part of the debate on the British side, because exchange stability and control of inflation are inseparable. The Italians and the Irish, on the other hand, saw benefits which could flow from "resource transfers" to their countries from EMS. In the Irish case it was suggested in the White Paper on EMS that the pressure to hold the exchange rate could force the deficit in the balance of payments down faster than was desirable in the wake of the OPEC oil price

rise) might assist New Zealand in its loan business. Wild movements between currencies have hit New Zealand borrowers hard in foreign loans.

A stable European currency scene could help to iron out those movements which have been interest and capital repayment bills increase by margins up to 50 or 60 per cent in short periods.

The outcome would depend on how EMS related to the weighted basket of currencies which acts the value of the New Zealand dollar, but there could be a useful spinoff.

In general terms, there is a consensus that if EMS is sustainable it will grow stronger rather than weaker. Other sources suggest it will accept the appropriate restraints.

It tends to produce domestic reactions if it survives for three or four years.

The system would become a stabilising force in Europe, and will carry the implication that domestic economic policies in member countries will come closer together.

But entrenchment remains to be seen, at a time when Britain Woods is a distant although successful, in its time's memory, and sinks have been wandering up and down the currency trees for some years.

The success of EMS may benefit New Zealand in a few indirect ways. The discipline which EMS implies to domestic economies could certainly benefit us, if we were to accept the appropriate

## Investment outlook for 1979

by Peter V O'Brien

THE art (or science) of fortune telling is difficult at any time. It has become harder in recent years when looking at investment and economic matters.

There was a day (probably pre-OPEC and pre-flexible interest rates) when one could analyse with reasonable confidence what would happen in broad terms in a given year.

The world economy and the New Zealand economy have become much more volatile since then, with both international and national action on an official level leaving the analyst or forecaster with the need to be flexible, and to talk only in terms of what will be happening in the event of no policy changes.

The investment outlook for 1979 faces those problems. Several things are known about developments if there are no policy changes. Unfortunately, that knowledge is not confined to a privileged few, and therefore the developments will lead inevitably to policy changes.

The investment outlook for 1979 faces those problems. Several things are known about developments if there are no policy changes. Unfortunately, that knowledge is not confined to a privileged few, and therefore the developments will lead inevitably to policy changes.

The intersection of these various matters suggests that interest rates will remain fairly high this year, with variations being dependent on what the Government decides to do in the marketplace.

The first point is that something will have to be done about monetary policy. The M3 definition of money, and private sector credit, were growing too fast at the end of last year. While the Government must, for political reasons, claim it has the situation under control, its claim is valid only so long as it makes regular, and sometimes rapid, policy changes.

Second, inflation seems likely to stay around present levels as a result of the impact of other policies. Third, the

manufacturing, urban car sales and retail estates work, and sundry activities, will vary depending on the business mix. For example, the car market, although improving at the end of last year, is unlikely to go into a boom, but activities which are export oriented should still provide the companies with reasonable profits, as well as the usual tax concessions.

The retail sector had a good Christmas. That was the culmination of a steady upturn which started as the Government pumped money into the economy through tax cuts, back pay, payments to unionists, and to activities which are export oriented should still provide the companies with reasonable profits, as well as the usual tax concessions.

Exports will again be the key to overall profitability in industry. Apart from the stimulation (much of which appears artificial and unable to be maintained) of the economy, manufacturers will be taking advantage of markets outside New Zealand in this prediction, improve total dollar returns, and to receive tax advantages under the incentive schemes.

The retailers should enjoy the benefits of those moves for a few more months. Their profitability will then depend on the extent to which monetary conditions tighten, and any decisions (probably in the 1978 Budget) to attempt further redirection of the economy.

The construction sector seems destined to have another dull year, with the possible exception of those companies which are growing at the expense of competitors. A company like Mainzien may come within that category.

Stock and station groups expect a reasonable period, at least for the first six months. In the second half of 1979 rising farm costs could again cum up against static price realisations, thus putting pressure on the farmers' profitability. At that point the stock and station organisations would see their farm debt rising, whereas in 1978 (after a frightening start to the year) they saw it decline as official action pushed considerable sums into the rural areas.

The stock companies' non-rural business, which includes

their usual technical effect on the sharemarket, particularly in regard to the longer term realisation of fixed term securities. As interest rates rise, so do dividend yields. With the exception of cases where dividend payments have been increased, a lift in a dividend yield must result in a cut in share price.

That is the technical side of

the investment outlook for 1979.

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